

## **Quality/Performance Indicators Definitions**

**Patient-Centered Medical Home (PCMH)** – The medical home, also known as the patient-centered medical home, is a team based health care delivery mode led by a physician, physician assistant (P.A.), or nurse practitioner (N.P.) that provides comprehensive and continuous medical care to patients with the goal of obtaining maximized health outcomes. It provides comprehensive primary care for children, youth and adults and may allow better access to health care, increase member satisfaction and improve health.

**Electronic Medical Records (EMR)** – A digital version of the traditional paper-based medical record for an individual. The EMR represents a medical record within a single facility, such as a doctor's office or clinic.

**NCQA Accreditation** – NCQA Accreditation is considered the industry's gold standard. NCQA accreditation demonstrates commitment to quality and accountability and provides extraordinary benefits in today's market. NCQA accreditation status is an important indicator of the ability to leverage its resources and information to improve health and health care.

**Wheelchair Accessibility** - Office or facility accommodates wheelchair users i.e. parking, entrances, ramps, restrooms.

**HIV/AIDS Specialty Care** - Providers that offer comprehensive care to HIV Positive patients while empowering these patients to make good decisions about their care to promote health and well-being.

**Alzheimer's/Dementia Care** – Provider is trained and prepared to care for patients with Alzheimer's or Dementia and provide special support as needed.